



WEST YELLOWHEAD COMMUNITY FUTURES DEVELOPMENT CORPORATION

April 28, 1998

Next Generation Computer Solutions
P.O. Box 130,
Prescott, Ontario.
K0E 1T0

Dear Sir/Madam:

Re: Exceptional Assistant

The West Yellowhead Community Futures Development Corporation has been using the Exceptional Assistant for the past year, and was involved to a smaller degree with the DOS version of the program.

For the past 7 years we have used a combination of the Shark Loan Maintenance, as well as client tracking software that we had developed for our own use. With the introduction of the Exceptional Assistant, we have now combined both of these software packages into one which allows for a complete picture of our clients as well as our loan clients.

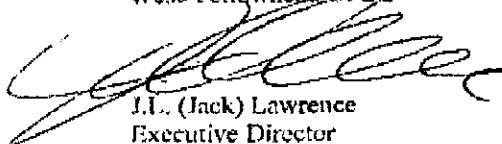
When the software was originally released, we waited until the Windows Version to convert and since that time we have received enhancements to the program that have increased the useage for our office, and the response to our request for problem solving has been immediate. We utilize all aspects of the software, which allows for instant client tracking and notes at the time the client is in the office. This allows for accurate notes on client files, as well as the tracking of time. This proves to be an excellent management report for the activities of staff members. The Loan maintenance portion of the software allows for accurate tracking of the client loans, and has reduced the administration time required for the day to day maintenance, as well as the month end maintenance, that is required. The loan information is tied to the client files and provides for a complete analysis of our clients.

Just recently, with the release of the add on of the Quarterly Report function has again reduced the administration time required to produce this report for Western Economic Diversification.

With the introduction of the Exceptional Assistant to our office, we have reduced the time required on the administration of the client and loan accounts, and todote has met all of our expectations, and have on a regular basis recommended this software to others. This is not to say that we have not encountered some minor problems, but with the immediate response by your office, these problems have been solved.

I look forward to working with the people of Next Generation over time to work on enhancements to the program that will only make it better than it is now.

Yours truly,
West Yellowhead CFDC



J.L. (Jack) Lawrence
Executive Director